

Tenant and Leaseholder Panel – Person specification

Below is a list of the key qualities and experience you will need in order to take part effectively as a member of the Tenant and Leaseholder Panel.

Skills / attributes
You will need to be a Croydon Council tenant or leaseholder, or otherwise pay for housing services provided by the council.
You must be able to demonstrate an understanding of and a commitment to the principles of equalities and diversity.
You must be able to attend meetings regularly and be able to prepare for these in advance. Meetings are currently held every three months, each of which lasts around 2 hours and takes place in the evening. You must be able to commit the time to prepare for each meeting in advance, which will involve reading background reports etc., as well as attending the meetings regularly
You must be committed to improving services for <i>all</i> council residents across the borough.
It is important that you are able to consider the facts based on evidence and not on your own preconceived views and ideas. You must be able to avoid being judgemental and able to consider other people's point of view.
The council produces reports and other information in advance of meetings, to ensure members understand the background to the various matters to be discussed. This information will be written in plain English to ensure that it is easy to understand. However, the majority of matters discussed by the Panel are at a strategic level and the supporting information can be complex. You must therefore be able to read and understand financial and statistical information and detailed reports.
There can be up to 50 people at each meeting and there are usually a lot of issues to discuss. Members must be able to speak their views clearly, concisely and confidently with others.
The council will provide training to further improve your skills and participants must be able and willing to attend and participate in relevant training sessions, some of which may be compulsory.
All participants must agree to respect and abide by the constitution of the Panel and also agree to abide by the guidance in the code of conduct.